

<b>Department of Human Services</b> <b>Performance Indicators - FY2023 Materials</b>	<b>Frequency</b>	<b>Desired Trend</b>	<b>FY21 Actual</b>	<b>FY22 Revised</b>	<b>FY23 Target</b>
<b>Core Mission 1: Olmstead and Services that Promote Community Integration</b>					
<b>Division of Developmental Disabilities</b>					
Average monthly enrollment in federally-matched Supports Program.	Annual	I	10,786	11,699	12,210
Consumers moved from institutions to community residential placements in order to comply with Olmstead requirement that services be provided in the least restrictive setting.	Annual	I	15	10	4
Olmstead movements as a percentage of the fiscal year starting census.	Annual	I	1.00%	0.9%	0.4%
Federal Community Care Program revenues earned to offset State costs for community placements.	Annual	I	\$ 974,061	\$ 989,292	\$ 992,665
<b>Division of Mental Health and Addiction Services</b>					
New community placements created to discharge consumers in the State hospitals including those on Conditional Extension Pending Placement (CEPP) status.	Annual	I	145	140	140
New community placements created for individuals diagnosed with mental illness who are at risk of hospitalization or at risk of homelessness.	Annual	I	35	60	60
Clients served in Involuntary Outpatient Commitment program.	Annual	I	1,050	1,150	1,150
Clients served in detoxification settings.	Annual	I	12,034	12,949	13,211
Clients served in Opioid Overdose Recovery Program.	Annual	I	8,800	8,500	8,500
<b>Core Mission 2: Services that Promote Economic Independence</b>					
<b>Commission for the Blind and Visually Impaired</b>					
Persons screened for visual problems by the Commission for the Blind and Visually Impaired.	Annual	I	0	6,400	26,530
Commission for the Blind and Visually Impaired clients who exit vocational rehabilitation programs into employment with an hourly wage equivalent or greater than the state or federal minimum wage (whichever is higher).	Annual	Attain Federal targets	100%	100%	100%
<b>Division of Family Development</b>					
Work First NJ/Temporary Assistance for Needy Families work participation rate (includes school participation rate).	Annual	I	4.40%	4.50%	4.50%
<b>Core Mission 3: Services that Ensure the Safety Net</b>					
<b>Division of Developmental Disabilities</b>					
Developmental center census by end of fiscal year	Annual	D	1,113	1,042	983
<b>Division of Family Development</b>					
Percent of current child support orders actually collected	Annual	I	70.3%	69.0%	69.0%

<b>Department of Human Services</b> <b>Performance Indicators - FY2023 Materials</b>	<b>Frequency</b>	<b>Desired Trend</b>	<b>FY21 Actual</b>	<b>FY22 Revised</b>	<b>FY23 Target</b>
<b>Core Mission 4: Services that Promote the Availability of Health Care</b>					
<b>Division of Aging Services</b>					
Residents in nursing homes (monthly average)	Annual	D	22,934	22,179	23,554
<b>Healthcare Effectiveness Data &amp; Information Set Performance Measures for NJ</b>					
<b>FamilyCare Managed Care Populations</b>					
Children receiving immunizations-Combo 2	Annual	I	65.94%	66.2%	66.5%
Children receiving a blood lead screening test	Annual	I	72.89%	73.2%	73.5%
Children receiving a well visit within the first 15 months of life	Annual	I	50.72%	51.0%	51.3%
Child and adolescent well care visit (NCQA initiated new measure CY2020)	Annual	I	58.3%	58.6%	58.9%
Women receiving timely prenatal care	Annual	I	82.98%	83.3%	83.6%
Women receiving timely postpartum care	Annual	I	73.44%	73.7%	74.0%
Diabetes care - members aged 18-75 with a hemoglobin A1C less than 8%	Annual	I	52.74%	53.0%	53.3%
Body Mass Index documentation - members aged 3-17 with a documented Body Mass Index	Annual	I	83.21%	83.5%	83.8%
<b>Personal Preference Program</b>					
Clients served in NJ Personal Preference Program	Annual	I	18,900	20,500	22,300
<b>Managed Care Plan Accreditation</b>					
Number of Managed Care Plans Accredited by the National Committee for Quality Assurance (NCQA) with 3.5 or more stars as of June 30 <sup>1</sup>	Annual	I	4	5	5
<b>Customer Satisfaction</b>					
Overall health plan satisfaction rate: Adults	Annual	I	79.30%	79.6%	79.9%
Overall health plan satisfaction rate: Children	Annual	I	86.40%	86.7%	87.0%
Personal doctor satisfaction rate: Adults	Annual	I	83.70%	84.0%	84.3%
Personal doctor satisfaction rate: Children	Annual	I	89.40%	89.70%	90.0%
<b>Eligibility and Enrollment</b>					
Average monthly NJ FamilyCare enrollment	Annual	I	1,674,401	1,835,438	1,744,432
Managed Care enrollment - % of Managed Care eligible FamilyCare participants enrolled in Managed Care	Annual	I	96.4%	97.1%	97.1%
Dual Medicare/NJ FamilyCare enrollees	Annual	I	201,647	209,485	210,026
Enrollment in NJ FamilyCare - Children's Health Insurance Program	Annual	I	240,462	243,930	252,151
<b>Enrollment in NJ FamilyCare - Children's Health Insurance Program</b>					

<sup>1</sup> Managed Care Plan Accreditation rating metric was switched to a star rating system instead of the previous system of rating MCP as either excellent or commendable